1. In 2012, how did the racial composition in different neighborhoods impact the type of most often events? (classification)

2. What are the factors that influence the number of cases? (feature selection)

3. What are the factors that influence the resolution rate?

4. Is the racial a factor influencing case resolution time?

5. Does the resolution time change along with the month in the same area and year?

6. Does the number of the same case change along with the area?

7.Does the average income of a neighborhood influence the type of service requests filed? For instance, do higher-income areas report different concerns than lower-income areas?

8.What is the case resolution rate, and how does it vary by case type or over time?

9.Analyze if cases with photo evidence (indicated by photo.dumm) are resolved faster or have a higher satisfaction rate than those without.

10.what’s the trend of 311 cases through years

11.is there a specific relationship between the type of the cases with racial?

12.is there a obvious relationship between income with types in a certain area?